

It is time for Digital **#Upskilling4All!**

Final conference:

Pathways for the digital upskilling and inclusion of the European Telecoms' workforce

23-24 May 2022

Lisbon Marriott/ Zoom



Conference Conclusions

Key obstacles to upskilling:

- ✓ **Time and budget** identified as **major roadblocks** for upskilling
- ✓ **Majority** of companies are still in the **planning phase** regarding upskilling
- ✓ **Difficulty: long planning** time to cater to different needs
- ✓ **Workers' reps and trade unions need to be more involved** from the start/in the design - otherwise no motivation and support for initiatives



Conference Conclusions

Key message: ACT NOW!

- ✓ **Stakeholders, social partners and training providers need to engage** to address the lack of upskilling opportunities, especially for the older workforce (e.g. pact for skills)
- ✓ **Collaboration is key, involve social partners** to shift focus to the end users of training/workers throughout their career
- ✓ Important to **expand** from gender and ageing workforce **to other diversity groups** to provide upskilling initiatives
- ✓ **Using new tools to identify skills shortages** and match skills; provide continuous feedback
- ✓ **Identify obstacles** that hinder upskilling; **find measurements, exchange and implement good practice** to the specific **workplace context**
- ✓ **Budget and investment** into training is **key**; **training** is a **long-term investment** for both company and workers



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